

Gleneagle Hotel Killarney – Kerry

All I can say is WOW!

The head chef Trevor was absolutely outstanding. He came out to meet myself and Mitch and we spoke about what Ellie could eat and what amount of pasta/rice she would eat.

He weighed out 40g of frozen chips for Ellie and also weighed a hash brown, it was 67g which is too high for Ellie but was still great to know!

It was extra busy in the hotel with a wicked show being on, we went to lunch not expecting for there to be a wait of 20 minutes. Once I mentioned to the staff about Ellie's food needing to be cooked, she pushed us up the list and seated us within 2 minutes, which was amazing.

I gave half a bag of rice and half a bag of pasta to the chef in the original boxes and was so amazed when I went to collect the remainder that Trevor and his staff pre-cooked and pre-packaged the rest of Ellie's rice and pasta for her!

Trevor even weighed and packaged the chips! We were so shocked and happy at the service they provided to Ellie. He really went above and beyond, he even came out with Ellie's pasta himself at lunchtime, we are so overwhelmed with how well Ellie was treated here.

It wasn't a big deal for Trevor to prepare the foods and he always had it ready as soon as we asked!

It was an absolutely brilliant experience and we will definitely be going back very soon. It is so important to share the details of this brilliant trip so other families can have an amazing experience here as well!